



NCOA^{Link}[®] Return Codes

ZIP + 4 Return Codes	Mail Deliverable	Summary
10	No	Invalid address.
11	No	Invalid City/State/ZIP.
12	No	Invalid State.
13	No	Invalid City.
17	No	Insufficient data - Missing information within the address.
21	At customer's discretion	Address didn't match an address range in the ZIP + 4 database. Mail at customer's discretion.
22	At customer's discretion	Address matched multiple ranges. Mail at customer's discretion.
23	At customer's discretion	New address could not be provided. Addressee has moved or temporarily moved. Mail at customer's discretion.
26	No	PO Box has closed. Recipient moved without providing a forwarding address to the USPS [®] .
27	No	Recipient moved without providing a forwarding address to the USPS [®] .
28	No	Foreign Moved - Recipient moved out of the country.
31	Yes	Single Response - Delivery address was found in the National Database and no further information was required.
32	Yes	Default Response - Delivery address was found in the Nation Database and a default ZIP Code was assigned, however with more information (e.g. a suite or apartment #) a unique ZIP + 4 would be assigned.
33	No	Address is non-deliverable.
36	Yes	Individual Move - New address provided.
37	Yes	Family Move - New address provided.
38	Yes	Business Move - New address provided.
39	Yes	LACS Conversion - New address data provided due to a local 911 system change.
98	No	Non-USPS [®] ZIP Code. Address is not likely deliverable.
99	No	Unexpected error.

These are general guidelines. Whether or not to mail is a business decision of the customer.

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