

MiParcel™ Terms and Conditions

Use of any service under the MiParcel™ program constitutes acceptance of these MiParcel™ Terms and Conditions (MPTC). The MPTC may be modified from time to time; the current MPTC will be located at <https://imailconnect.com>, which will apply to any MiParcel™ service performed by Marana Group. Additional terms may apply and will be provided to the Customer depending on the specific services utilized. All services offered by LMM are governed by its Service Customs which can be found here: <https://maranagroup.com/>. In the event that the MPTC conflicts with the Service Customs, the Service Customs will prevail.

The term "MiParcel" refers to a menu of parcel courier programs provided by Marana Group select customers. The offerings of the MiParcel service menu may be altered by LMM to adhere to Postal Service, carrier regulations, advances in technology, generally accepted business practices, or to ensure the safety to LMM personnel, customers, or the general public.

Pricing

Pricing is based on the weight of the parcel and service level selected. Specific pricing is provided at the point of shipment. Additional fees and the manner in which they are imposed are shown the table below.

Residential Signature Required Fee**	\$2.00 per package
Call Tags (Returns back to you from customer)	\$15.00 in addition of package price
COD Fee	\$15.00 in addition of package price
Address Correction	\$15.00 per occurrence

** The residential signature required fee only applies if you request a signature**

Fuel Surcharge

A fuel surcharge, if applicable, will be included in the pricing provided at the point of shipment. It is calculated weekly and is subject to change without notice.

Terms

Unless otherwise specified in writing by LMM, terms are net 7 days with interest as allowed by law applied to delinquent invoices. Customer is responsible for any related collection costs, legal fees and interest.

Shipment Liability Coverage

All parcels tendered to LMM under the MiParcel™ program are automatically protected against loss and/or damage up to \$100.00 of manufactures replacement cost. Additional coverage may be purchased at \$1.00 per \$100.00 with a minimum of \$3.00. Additional insurance can be purchased at the point of shipment.

Length of Service

The customer is not required to use MiParcel™ for any specific length of time, or to any volume level, and can cancel services at any time.

Re-Delivery Services

A shipment which requires a signature; through no fault of LMM or the selected carrier, cannot be delivered on the first tender of delivery to the consignee will be attempted for two more consecutive business days. On the third unsuccessful attempt it will be returned to our terminal, clerked, and then returned to the return address. Re-delivery will be made at an additional charge.

Packing Requirements

Shipments must be prepared or packed to ensure safe transportation with ordinary care in handling.

Data

All data is stored and generated through E-Courier software. The data is never purged. E-Courier is a complimentary service to our customers.

Updated: January 10, 2019